

Job Description: Cashier

Position: Cashier

Company Overview:

Join our energetic team at SNOQSR, a locally owned Central Valley restaurant chain. We operate several fast-food restaurants and are looking for a friendly and reliable Cashier to provide exceptional service to our customers while efficiently managing transactions.

Key Responsibilities:

- **Customer Service:** Greet customers warmly and assist them in placing orders, answering questions about menu items, and accommodating special requests.
- **Point of Sale Operations:** Accurately handle cash, credit card, and mobile transactions using the POS system, ensuring proper accounting and providing correct change.
- **Order Accuracy:** Verify customer orders and ensure they are entered into the system correctly for smooth food preparation and delivery.
- **Product Knowledge:** Stay familiar with the menu, promotions, and specials to provide recommendations and upsell items effectively.
- **Cleanliness:** Maintain a clean and organized front counter, dining area, and beverage stations to ensure a welcoming environment for customers.
- **Problem Resolution:** Address customer complaints or concerns promptly and professionally, escalating issues to the manager when necessary.
- **Team Support:** Collaborate with kitchen staff and other team members to ensure timely service and an excellent customer experience.
- **Cash Handling:** Balance cash drawers at the beginning and end of shifts, ensuring accuracy and reporting discrepancies immediately.
- **Stocking:** Replenish supplies at the register, condiment stations, and beverage areas to maintain efficient operations.

Qualifications:

- **Education:** High school diploma or equivalent preferred.